



TRAILER

Stoughton Introduction & Overview

DAIMLER TRUCK

The mission of the DTNA Parts Trailer Program is to deliver an all-makes trailer parts solution to our network and mutual customers. In conjunction with key supplier partners, DTNA Trailer Parts offers both below and above the frame rail parts, enabling our network to be a true one-stop-shop for truck and trailer part solutions.

Trailer Program Part Categories & Partners*



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Below the Frame Rail Products:

Suspensions

Braking & Wheel End

Electrical

Landing Gear



Above the Frame Rail Products for Multiple OEMs:

Trailer Body – Including Walls, Posts & Panels

Corners

Roofs

Doors

Floors

Frame Rails



**Partner list is not all encompassing of supplier partners and is subject to change.*

Trailer Program Parts



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All parts loaded with an “SGO” prefix are sourced from Stoughton Parts.

Program Overview:

- Approximately 3,400 SGO parts, below and above the frame rail

- 169 parts available via the PDC network

- All parts available Direct Ship on a single direct ship program

Direct Ship Program Details:

- Program minimum of \$4,500 USD / \$6500 CAD

- Freight prepaid on all orders

- All orders ship from Stoughton, Wisconsin

- Typical lead time 7 days

Trailer Program Warranty



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All “SGO” prefix trailer parts will be eligible for a parts only warranty from the date of retail sale for 12 months. All claims will be submitted through OWL and will be subject to validation by DTNA and or the supplier.

Parts deemed warrantable will be reimbursed up to the DTNA published price with a 33% handling fee will be included.

There is no service component or progressive damage coverage for any SGO parts.

Program Support



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Exclerator has over 6,000 (and counting) cross references loaded for SGO parts

Four DTNA Parts Academy Learning Modules

Inside Sales and Field Support from DTNA

Dedicated inbox for inquiries: trailerparts@daimlertruck.com

In Continuous Development: DTNA Portal Page, PartsCap

Support from Stoughton Trailers

Dealers are encouraged to sign up for a username/password to access Stoughton's VIN lookup at <https://www.stoughtontrailers.com/parts/parts-portal-login>

Dedicated inbox for inquiries: parts@stoughtontrailers.com

Product Search

Part #/Keyword:

Search

Enter at least 3 characters to search

VIN #:

Search

Enter the last 8 digits of the VIN #

Category:

Search

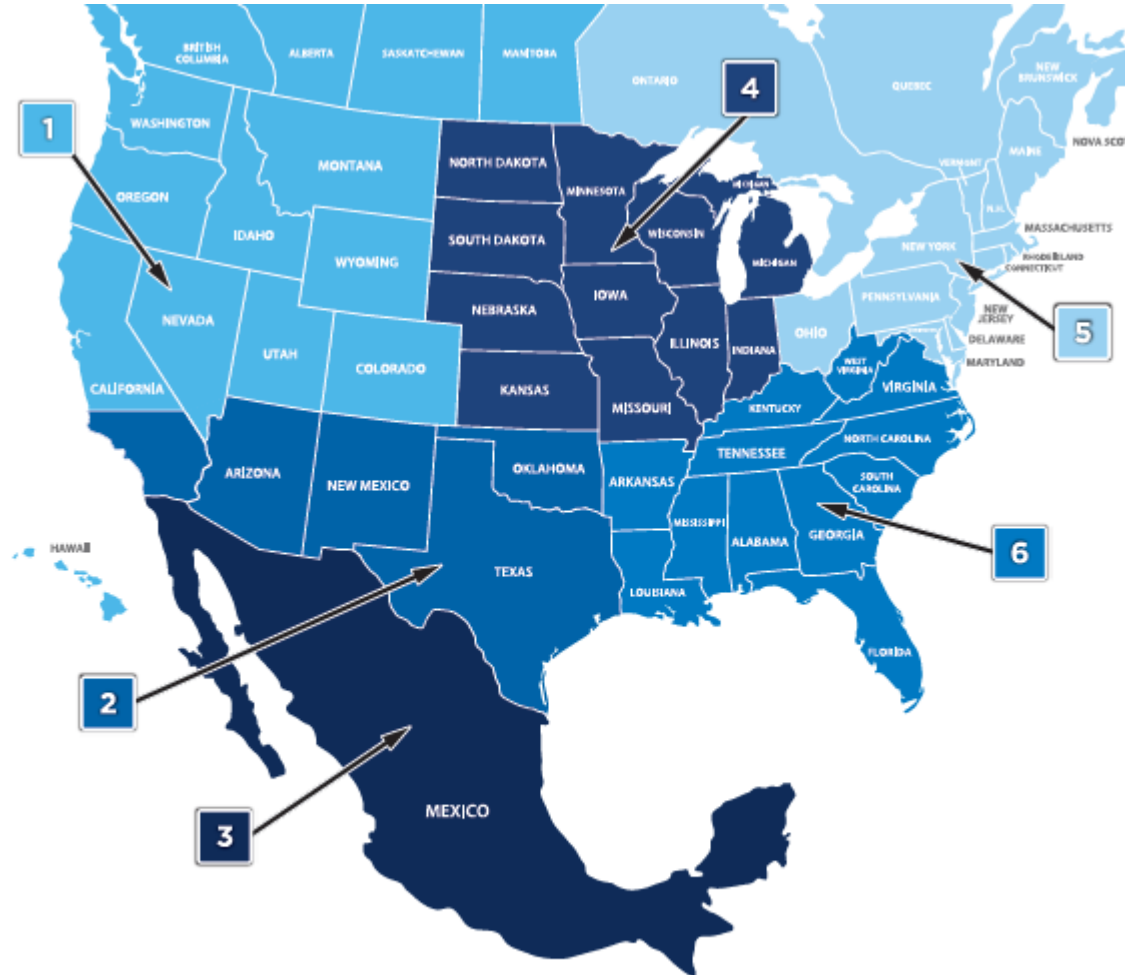
Brand Name:

Search

Stoughton Field Support



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